Vsphere

- [How to: Restart Starwind Service on VSA Node.](#)

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1. Go to web interface for VSA node. Details are in 1 pass.
2. Log into the web interface.
3. Go to the Terminal and use the command **Sudo -i** to navigate as the root user. Creds are in 1 pass.
4. You can run the command **systemctl status StarWindVSA** to see if the service is running.

```
Loaded: loaded (/etc/systemd/system/StarWindVSA.service; enabled; vendor preset: disabled)
Active: active (running) since Tue 2024-09-03 19:56:16 EDT; 1 day 4h ago
  Docs: man:systemd-sysv-generator(8)
Process: 1338 ExecStart=/usr/bin/StarWindVSA start (code=exited, status=0/SUCCESS)
CGroup: /system.slice/StarWindVSA.service
        ├─ 3423 SCREEN -dmS StarWindVSA /bin/bash -c WINEDEBUG=-all WINEPREFIX=/opt/StarWind/StarWindVSA /usr/bin/wine64 StarWindService.exe --console -o -lpStarWin
        ├─ 3425 /bin/bash /usr/bin/logwatcher /var/StarWind/StarWindVSA/events/StarWindVSA-Events.log
        ├─ 3426 StarWindService.exe --console -o -lpStarWindVSA
        ├─ 3432 /usr/local/bin/wineserver
        ├─ 3438 C:\windows\system32\services.exe
        ├─ 3441 C:\windows\system32\plugplay.exe
        ├─ 3448 C:\windows\system32\winedevice.exe
        ├─ 3455 C:\windows\system32\explorer.exe /desktop
        ├─ 3457 C:\windows\system32\winedevice.exe
        ├─21734 inotifywait -q --format %e /var/StarWind/StarWindVSA/events/StarWindVSA-Events.log
        └─21735 /bin/bash /usr/bin/logwatcher /var/StarWind/StarWindVSA/events/StarWindVSA-Events.log
```

5. Even though the service is running it can still not communicate with Starwind. You will need to run **systemctl restart StarWindVSA**

6. After this you can check with Starwind support if they are now receiving communication from the node.