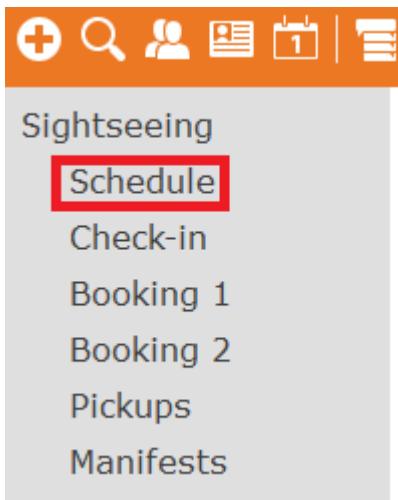


Adding a Stop Sell to a Sightseeing Service

The purpose of this procedure is to detail the steps for adding a stop sell to a sightseeing service in CustomLinc. This functionality can be used when there is no underlying express product e.g. Day out with Thomas.

Stop Sell can be used to disable bookings for services e.g. on a a Total Fire Ban (TFB) day

1. From within CustomLinc click **Schedule** under the **Sightseeing** menu on the left of the screen



2. From the list of displayed sightseeing services, right click the required day and select **Stop Sell / Max Pax ...**

Puffing Billy				
LP - Locals Pass	1			
LUN-STD - Steam & Cuisine Luncheon 12:45pm Belgrave departure - Ret...	03:22			
XJ10:00BEL-LCR2 - Carriage Hire 10:00am Belgrave departure / 12:45p...	03:45			
XJ10:00BEL-LKR2 - 10:00am Belgrave departure / 12:45pm Lakeside Ret...	03:45	2/242		14/236
XJ10:00BEL-MKR2 - 10:00am Belgrave departure / 11:45am Menzies Cre...	02:05		Make Booking View Booking List View Pax List View Options... View Web Page	
XJ11:15BEL-GEMR - 11:15am Belgrave departure / 2:45pm Gembrook R...	05:30			
XJ11:15BEL-LAKR - 11:15am Belgrave departure / 2:00pm Lakeside Ret...	03:50	2/2		
XJ11:15BEL-LCAR - Carriage Hire 11:15am Belgrave departure / 2:00pm...	03:50			
XJ11:15BEL-LCR2 - Carriage Hire 11:15am Belgrave departure / 3:55pm...	05:30			
XJ11:15BEL-LKR2 - 11:15am Belgrave departure / 3:55pm Lakeside Return	05:30			
XJ12:20LAK-GEMR - 12:20pm Lakeside departure / 2:45pm Gembrook R...	03:00			
XJ12:45BEL-LAKR - 12:45pm Belgrave departure / 3:15pm Lakeside Ret...	03:30	2/2		
XJ12:45BEL-LCAR - Carriage Hire 12:45pm Belgrave departure / 3:15pm...	03:30			
XT10:00BEL-LKR2 - 10:00 Bel dep / 12:45 Lakeside Return Travel Agent	03:45		Stop Sell / Max Pax...	
XT10:00BEL-MKR2 - 10:00 Bel dep / 11:45 Men Ck Return Travel Agent	02:05			
			Recalc Total Pax	

3. In the displayed window a date range can be specified to apply the stop sell over multiple service days if required.

Ensure the **Status** dropdown is changed to the appropriate option. Different options can be selected from this drop down if the stop sell is only required on particular sales channels. These include:

Confirmed – Bookings are fully enabled

Stop Sold - All Channels – Bookings are fully disabled

Stop Sold - External Channels – Bookings cannot be made online but can be made by Booking Offices and the CSC

Stop Sold - Internal Channels – Only online bookings can be made

Day out with Thomas(TM) Departing Lakeside Station at 1:30pm Ticket

Details

From Date

19/11/2022

To Date

19/11/2022

Max Pax

0

Yield Minimum

Status

Stop Sold - All Channels

☐ or On Request

☐ Allow Groups Only

Manifests

Status	Avail	Manifest
		Open Picnic Packs and Snack Packs
		4 DOWT at LVC Departing Lakeside 1:30pm

OK

Cancel

4. Click the **OK** button to save the changes

A stop sell has been added the against the service. The service will be displayed as red in the schedule.



To remove the stop sell, this same process can be used and the status set to **Confirmed** instead.

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