

Accessing Your Security Awareness Training (Phriendly Phishing)

Overview

PBR uses **Phriendly Phishing** as its security awareness training platform. You may be assigned training modules periodically — you will receive an email notification when a module is assigned to you.

Completing assigned training is mandatory for all staff.

Accessing Training via the Email Link

1. Open the training notification email sent to your PBR inbox
 2. Click the link in the email to open the Learner Hub
 3. Sign in with your PBR email address and password if prompted
 4. You may be asked to approve an MFA prompt on your Microsoft Authenticator app
 5. Your assigned training modules will be listed — click **Start Course** to begin
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Accessing Training via the Learner Hub Directly

1. Open a browser and go to <https://learnerhub.phriendlyphishing.com/login>
 2. Enter your PBR email address and click **Next**
 3. Sign in with your Microsoft 365 credentials if prompted
 4. Your assigned modules will appear under **Assigned Learning**
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Managers — Viewing Your Team's Training Progress

1. Log into the Learner Hub as above
2. If you manage staff, you will see a **Team View** button in the top right — click it
3. Click **Course Results** to see who has completed or has outstanding training
4. You can filter by person's name or training status (complete, incomplete, failed)
5. Managers can view up to four levels of staff below them

If a staff member you manage is not visible in your Team View, contact IT Helpdesk — their reporting line may need to be updated.

Need Help?

Contact IT Helpdesk at helpdesk@pbr.org.au

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