

# Overview

Queue-it is a virtual waiting room solution that is used to control the follow of traffic for event ticket sales.

It was implemented following issues with the Puffing Billy website and CustomLinc booking widgets struggling with capacity.

It is to be utilised for Polar Express, Day Out With Thomas x 2 and Train of Lights.

Puffing Billy's Queue-it instance can be accessed at <https://puffingbilly.go.queue-it.net/>

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