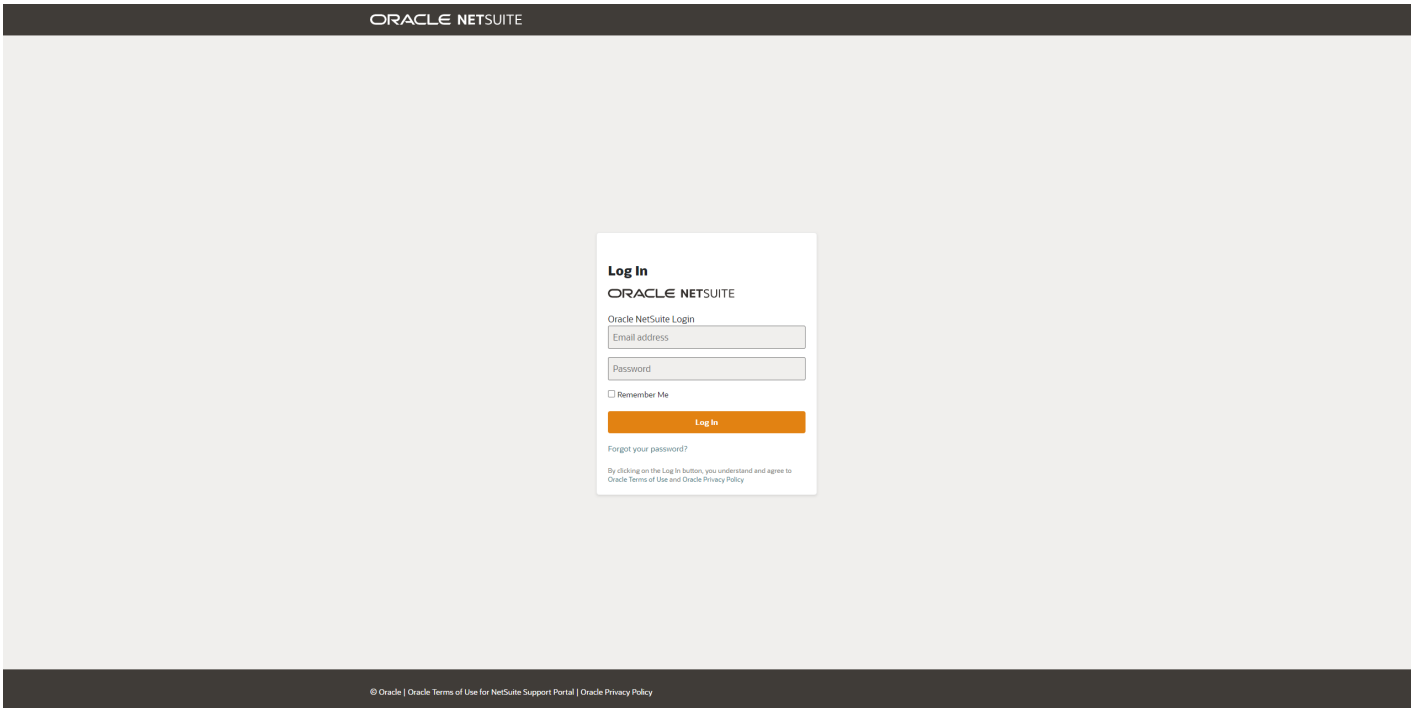
Cannot log into Duo Single Sign-On

This article will show you how to purge all saved settings to allow you to sign into NetSuite using the Duo Single Sign-On System (SSO)

When navigating to the below link to sign into NetSuite, you may encounter the below screen, asking to enter an Email and Password

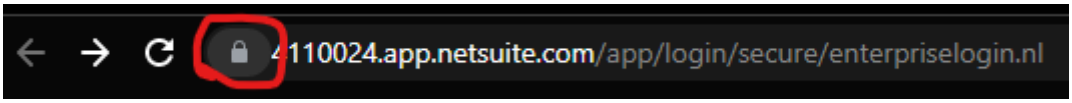
https://4110024.app.netsuite.com/



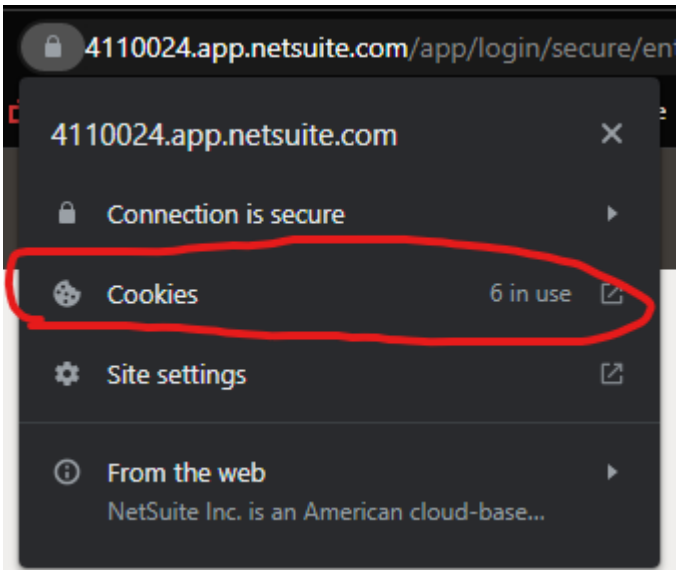
This login is only for Administrators of NetSuite to login.

To get to the Duo Single Sign-On prompt, do the following,

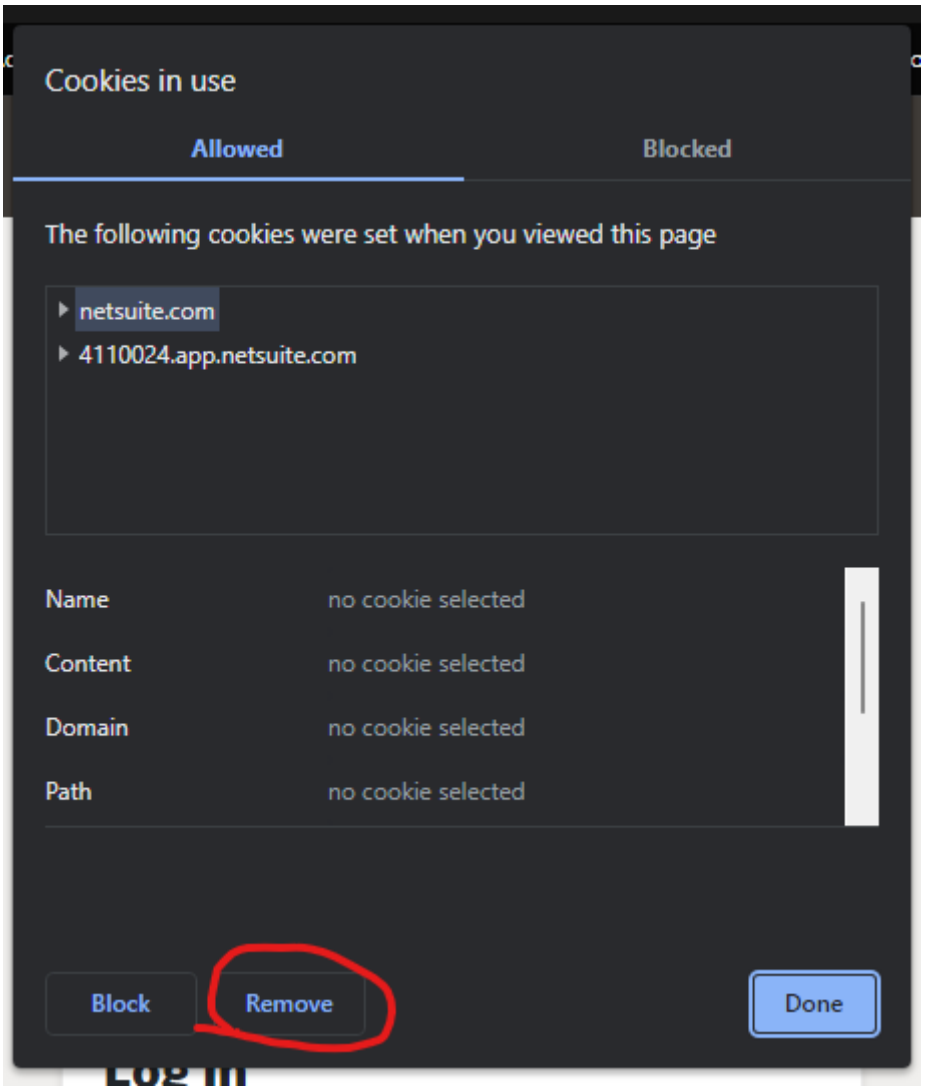
Click the Padlock up in the top left hand corner of the address bar



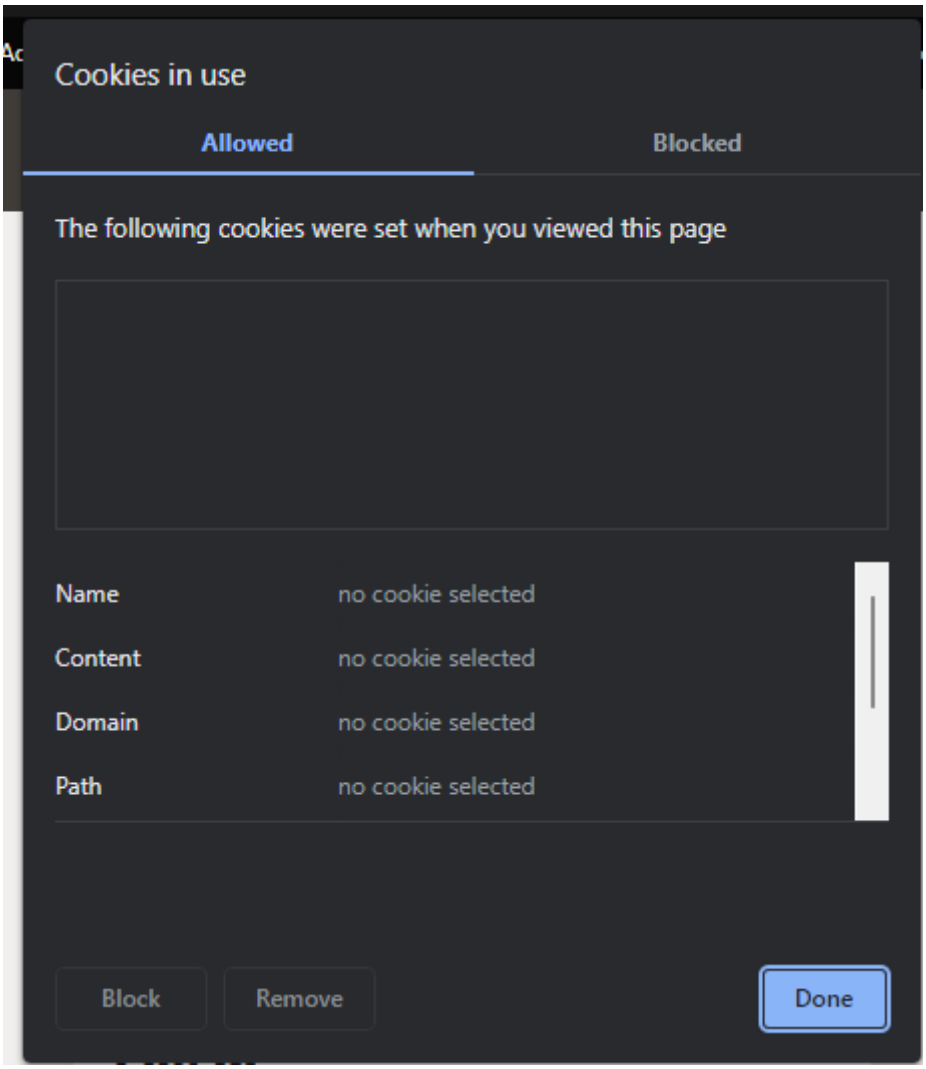
Select Cookies



Utilising the Remove button, remove all cookies sitting on the NetSuite site.

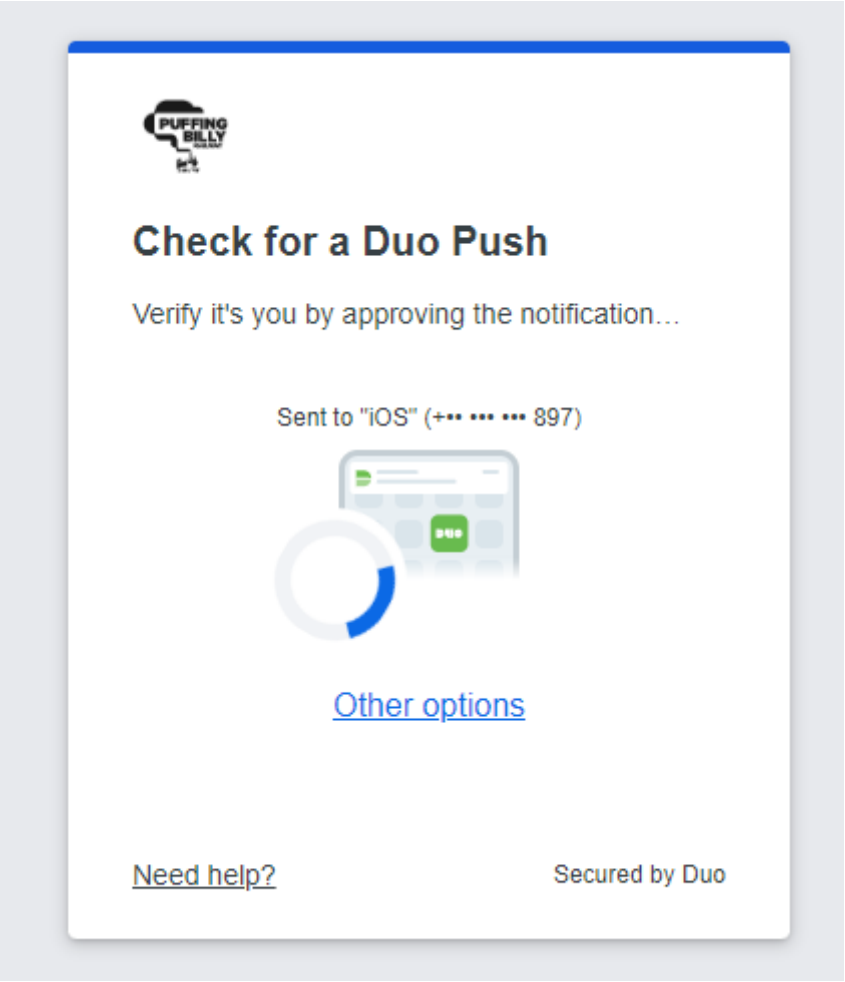


Once completed, the dialog box should look like this

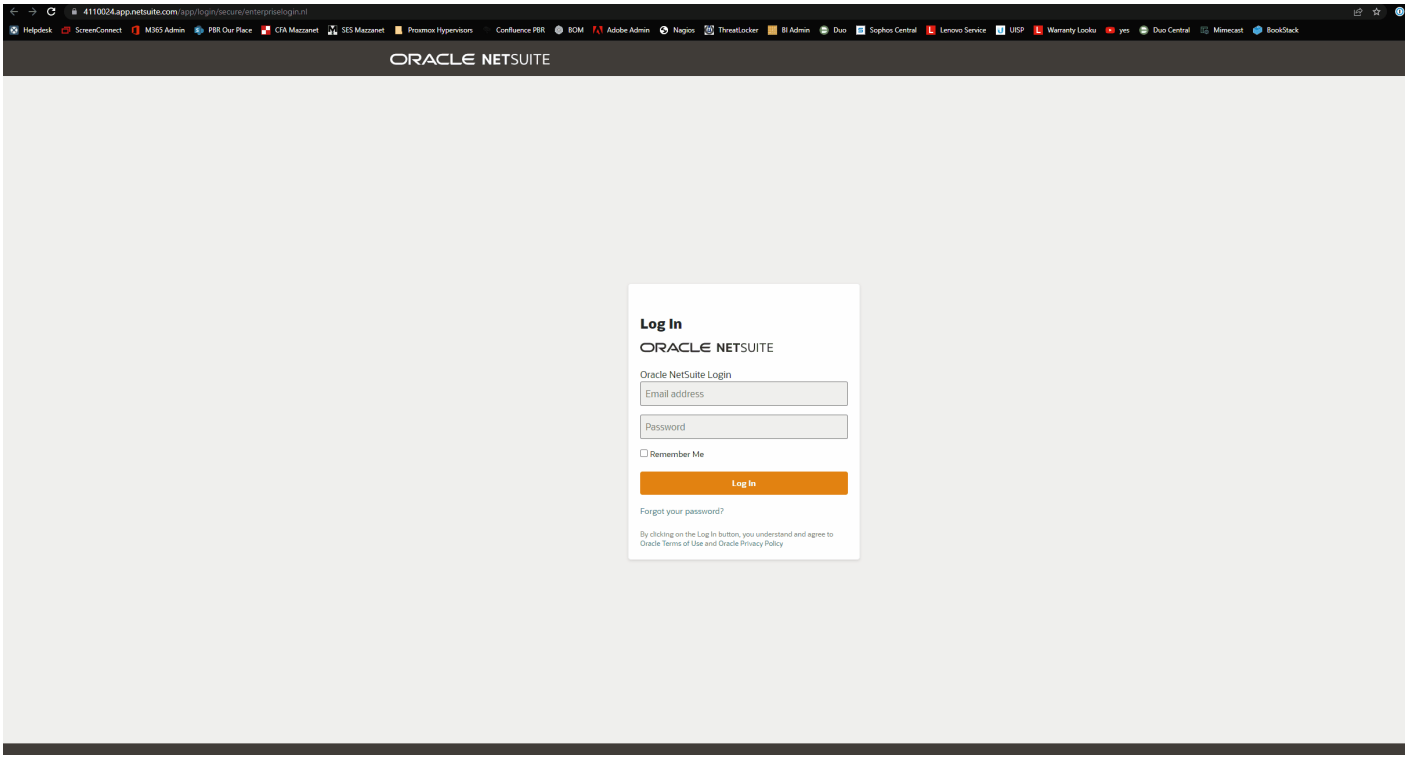


Press done, and navigate to https://4110024.app.netsuite.com/

You should now be presented with the Duo Single Sign-On prompt. This is where you will need to enter your PBR email and Computer password.



Once approved, you should be able to log into NetSuite!



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