

Adding Email Sender as Trusted or Untrusted

(under the current configuration which is under **Admin Console** -> **Gateway** -> **Managed Senders**)

This is useful if a known sender is getting email trapped in a policy (not a list) from a particular known user or domain

In this section a individual email address can be **trusted** or **untrusted** and **permit** or **block**

These rules apply from sender to receiver as specified

example - blocking an single email address from a trusted domain

example - allowing emails from an email address that fails a mail rule ending in the rejected list

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Block Selected Permit Selected Delete

Search

Search Within : Sender

☐ Sender

☐ <>

☐ <>

☐ <>

☐ aupro.com

☐ communicloud.com

☐ cyberstash.online

Managed Senders Selection

Sender Address / Domain

?

To Address

?

Action

PERMIT

?

Trust Sender

☐

?

Action - Specify the action you would like to be applied to the specified communication pair.

Trust Sender - Adds the sender to the Managed Senders trusted list. This overrides Attachment Protect Safe File Mode. Instead of creating a new safe file, the original attachment is security checked and delivered.

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