

How to: Register your Annual Pass account

1. The customer should receive a confirmation email once the purchase has been confirmed to their nominated email address. It will look like below:

Puffing Billy Railway, Australia's favourite steam train <info@pbr.org.au>
 To Dylan Healey

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures.

Booking Confirmation

ABN 99 299 638 143

Tax Invoice

Annual Pass

Thank you for booking with Puffing Billy Railway, Australia's favourite steam train.
Please find following details of your booking.

Details:
 Reference: **1602109**
 Date of Reservation: 12 Nov 2024
 Name: ADULT DYLAN
 Contact Details: dylan.healey@pbr.org.au

Booking Details:		Net (AUD)
Tue 12 Nov 2024	Annual Pass (AP)	\$284.00
	1 Adult's Annual Pass (1 x \$122.00)	
	1 Children (4-15yrs) Annual Pass (1 x \$62.00)	
	1 Concession Annual Pass (1 x \$100.00)	
	1 Child under 4 Annual Pass (1 x \$0.00)	

Booking Ref: 919183
 /Dylan Adult/Dylan
 Conc/Dylan Child/Dylan Child
 Under 4

Welcome to your Puffing Billy Annual Pass.
 You have unlocked unlimited travel on Puffing Billy Excursion Train between Belgrave and Lakeside and Lakeside to Gembrook for 12 months.

IMPORTANT - Go to [Register](#) to complete your membership profile. Simply set your password and upload member photos to be ready for your visit.

Visit our [Member Portal](#) to make bookings for your future visits .

Payments Summary:

Net	\$284.00
Total Net	\$284.00
Paid in Full - Thank you	

Customer Service Centre
 12 Nov 2024

Puffing Billy Railway
 1 Old Monbulk Road (PO Box 451)
 Belgrave VIC 3160
 Australia

2. The register link will take them to

<https://apps.customlinc.com.au/puffingbillyrailways/MemberPortal/Register/>

3. They will need to complete the form and select Save Details.

These details MUST match what was provided during the checkout process for the Annual Pass, for the **first Adult** fare.

NEW MEMBER DETAILS

Email

First Name

Surname

Mobile Phone Number

Create password *Password should consist of at least six characters, one capital and one number

Confirm Password

[Return to logon](#)

4. They can login in to the portal at

<https://apps.customlinc.com.au/puffingbillyrailways/MemberPortal/Logon/>

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