Bad Image Error (VCLibs)
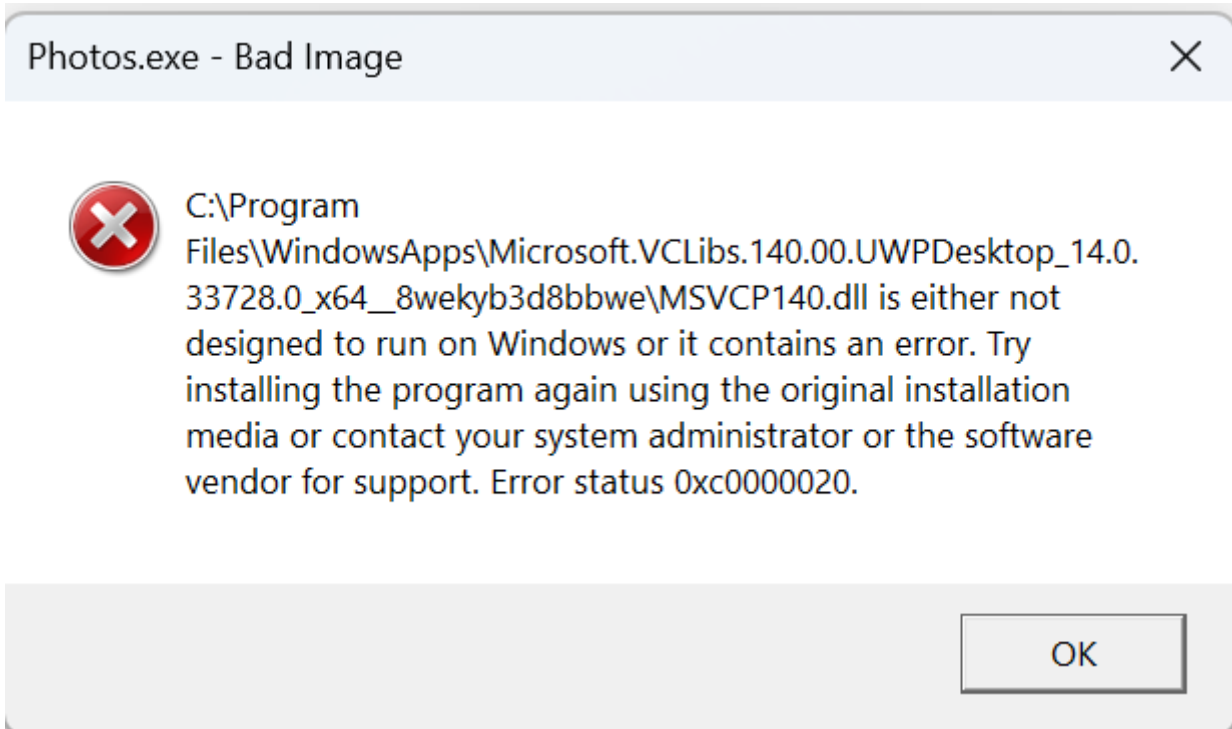
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This article will show you how to fix the issue when the "Bad Image" error appears.

1. Open CMD as admin in the local PC.
2. Type command:

   cd /d C:\Program Files\WindowsApps\

3. Next command: **"dir"** to open the directory.

```
Administrator: Command Prompt                                                    —    □
Microsoft Windows [Version 10.0.22631.4169]
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C:\Windows\System32>cd /d C:\Program Files\WindowsApps\

C:\Program Files\WindowsApps>dir
 Volume in drive C is Windows
 Volume Serial Number is D829-D4B9

 Directory of C:\Program Files\WindowsApps

21/09/2024  10:28 AM    <DIR>          ..
21/09/2024  10:50 AM    <DIR>          AdobeAcrobatDCCoreApp_23.1.0.0_x64__pc75e8sa7ep4e
26/09/2024  11:00 AM    <DIR>          AppleInc.iTunes_12133.2.3006.0_neutral_~_nzyj5cx40ttqa
26/09/2024  11:00 AM    <DIR>          AppleInc.iTunes_12133.2.3006.0_x64__nzyj5cx40ttqa
16/09/2024  12:35 PM    <DIR>          AppUp.IntelGraphicsExperience_1.100.5635.0_neutral_split.scale-100_8j3eq9eme6c
16/09/2024  12:35 PM    <DIR>          AppUp.IntelGraphicsExperience_1.100.5635.0_neutral_split.scale-125_8j3eq9eme6c
16/09/2024  12:35 PM    <DIR>          AppUp.IntelGraphicsExperience_1.100.5635.0_neutral_~_8j3eq9eme6ctt
16/09/2024  12:35 PM    <DIR>          AppUp.IntelGraphicsExperience_1.100.5635.0_x64__8j3eq9eme6ctt
13/03/2024  05:34 PM    <DIR>          AppUp.ThunderboltControlCenter_1.0.37.0_x64__8j3eq9eme6ctt
25/09/2024  10:48 AM    <DIR>          Clipchamp.Clipchamp_3.1.11720.0_neutral_split.scale-100_yxz26nhyzhsrt
25/09/2024  10:48 AM    <DIR>          Clipchamp.Clipchamp_3.1.11720.0_neutral_split.scale-125_yxz26nhyzhsrt
25/09/2024  10:48 AM    <DIR>          Clipchamp.Clipchamp_3.1.11720.0_neutral__yxz26nhyzhsrt
25/09/2024  10:48 AM    <DIR>          Clipchamp.Clipchamp_3.1.11720.0_neutral_~_yxz26nhyzhsrt
01/10/2024  12:50 PM    <DIR>          Deleted
05/03/2024  04:37 PM    <DIR>          DeletedAllUserPackages
13/03/2024  05:33 PM    <DIR>          DolbyLaboratories.DolbyAudioPremium_3.30201.210.0_x64__rz1tebttyb220
07/05/2022  03:24 PM    <DIR>          Merged
10/04/2024  12:11 PM    <DIR>          Microsoft.549981C3F5F10_4.2308.1005.0_neutral_~_8wekyb3d8bbwe
10/04/2024  12:11 PM    <DIR>          Microsoft.549981C3F5F10_4.2308.1005.0_x64__8wekyb3d8bbwe
```

4. Scroll down to find the file that is in the error message. In this case it is the VCLibs files.


```
Administrator: Command Prompt                                                    —    □
22/05/2024  08:40 AM    <DIR>          Microsoft.Services.Store.Engagement_10.0.23012.0_x86__8wekyb3d8bbwe
02/09/2024  08:08 AM    <DIR>          Microsoft.StorePurchaseApp_22407.1401.0.0_neutral_~_8wekyb3d8bbwe
02/09/2024  08:08 AM    <DIR>          Microsoft.StorePurchaseApp_22407.1401.0.0_x64__8wekyb3d8bbwe
15/04/2024  09:09 AM    <DIR>          Microsoft.Todos_0.114.7122.0_neutral_split.scale-100_8wekyb3d8bbwe
15/04/2024  09:09 AM    <DIR>          Microsoft.Todos_0.114.7122.0_neutral_split.scale-125_8wekyb3d8bbwe
15/04/2024  09:09 AM    <DIR>          Microsoft.Todos_0.114.7122.0_x64__8wekyb3d8bbwe
15/04/2024  09:09 AM    <DIR>          Microsoft.Todos_2.114.7122.0_neutral_~_8wekyb3d8bbwe
06/03/2024  11:14 AM    <DIR>          Microsoft.UI.Xaml.2.4_2.42007.9001.0_x64__8wekyb3d8bbwe
05/06/2024  12:23 PM    <DIR>          Microsoft.UI.Xaml.2.4_2.42007.9001.0_x86__8wekyb3d8bbwe
06/03/2024  11:14 AM    <DIR>          Microsoft.UI.Xaml.2.7_7.2203.17001.0_x64__8wekyb3d8bbwe
29/08/2024  11:38 AM    <DIR>          Microsoft.UI.Xaml.2.7_7.2208.15002.0_x64__8wekyb3d8bbwe
30/09/2024  09:07 AM    <DIR>          Microsoft.UI.Xaml.2.7_7.2409.9001.0_x64__8wekyb3d8bbwe
21/09/2024  09:11 AM    <DIR>          Microsoft.UI.Xaml.2.7_7.2409.9001.0_x86__8wekyb3d8bbwe
21/03/2024  03:34 PM    <DIR>          Microsoft.UI.Xaml.2.8_8.2310.30001.0_x64__8wekyb3d8bbwe
21/03/2024  03:34 PM    <DIR>          Microsoft.UI.Xaml.2.8_8.2310.30001.0_x86__8wekyb3d8bbwe
06/03/2024  11:14 AM    <DIR>          Microsoft.VCLibs.140.00.UWPDesktop_14.0.30704.0_x64__8wekyb3d8bbwe
22/05/2024  09:11 AM    <DIR>          Microsoft.VCLibs.140.00.UWPDesktop_14.0.33519.0_x64__8wekyb3d8bbwe
13/03/2024  05:33 PM    <DIR>          Microsoft.VCLibs.140.00.UWPDesktop_14.0.33519.0_x86__8wekyb3d8bbwe
01/10/2024  09:19 AM    <DIR>          Microsoft.VCLibs.140.00.UWPDesktop_14.0.33728.0_x64__8wekyb3d8bbwe
01/10/2024  09:19 AM    <DIR>          Microsoft.VCLibs.140.00.UWPDesktop_14.0.33728.0_x86__8wekyb3d8bbwe
12/03/2024  08:35 AM    <DIR>          Microsoft.VCLibs.140.00_14.0.30704.0_x64__8wekyb3d8bbwe
01/10/2024  09:18 AM    <DIR>          Microsoft.VCLibs.140.00_14.0.33519.0_x64__8wekyb3d8bbwe
12/03/2024  04:07 PM    <DIR>          Microsoft.VCLibs.140.00_14.0.33519.0_x86__8wekyb3d8bbwe
21/03/2024  02:20 PM    <DIR>          Microsoft.VP9VideoExtensions_1.1.451.0_neutral_~_8wekyb3d8bbwe
21/03/2024  02:20 PM    <DIR>          Microsoft.VP9VideoExtensions_1.1.451.0_x64__8wekyb3d8bbwe
27/05/2024  09:43 AM    <DIR>          Microsoft.WebMediaExtensions_1.1.1295.0_neutral_~_8wekyb3d8bbwe
27/05/2024  09:43 AM    <DIR>          Microsoft.WebMediaExtensions_1.1.1295.0_x64__8wekyb3d8bbwe
27/08/2024  10:41 AM    <DIR>          Microsoft.WebpImageExtension_1.1.1711.0_neutral_~_8wekyb3d8bbwe
27/08/2024  10:41 AM    <DIR>          Microsoft.WebpImageExtension_1.1.1711.0_x64__8wekyb3d8bbwe
12/03/2024  04:07 PM    <DIR>          Microsoft.Windows.DevHome_0.1100.416.0_neutral_split.scale-100_8wekyb3d8bbwe
```

5. The next command will be **"ren
   Microsoft.VCLibs.140.00.UWPDesktop_14.0.30704.0_x64__8wekyb3d8bbwe.OLD"**
   This will rename the file. This must be done with all the files that are displaying as an
   error in the "bad image" errors. Make sure to name them something different every time
   as no name can be the same.

```
                                                                    — □
C:\. Administrator: Command Prompt
07/05/2022  03:24 PM    <DIR>          Projected
01/10/2024  09:18 AM    <DIR>          RealtekSemiconductorCorp.RealtekAudioControl_1.47.310.0_neutral_split.scale-100
t26b99r8h8gj
01/10/2024  09:18 AM    <DIR>          RealtekSemiconductorCorp.RealtekAudioControl_1.47.310.0_neutral_~_dt26b99r8h8gj
01/10/2024  09:18 AM    <DIR>          RealtekSemiconductorCorp.RealtekAudioControl_1.47.310.0_x64__dt26b99r8h8gj
13/03/2024  05:34 PM    <DIR>          SynapticsIncorporated.241916F58D6E7_19005.19089.0.0_neutral_~_807d65c4rvak2
13/03/2024  05:34 PM    <DIR>          SynapticsIncorporated.241916F58D6E7_19005.19089.0.0_x64__807d65c4rvak2
13/03/2024  05:34 PM    <DIR>          SynapticsIncorporated.SynapticsControlPanel_19005.19089.0.0_neutral_~_807d65c4r
k2
13/03/2024  05:34 PM    <DIR>          SynapticsIncorporated.SynapticsControlPanel_19005.19089.0.0_x64__807d65c4rvak2
13/03/2024  05:34 PM    <DIR>          SynapticsIncorporated.SynapticsUtilities_1.1.18.0_neutral_~_807d65c4rvak2
13/03/2024  05:34 PM    <DIR>          SynapticsIncorporated.SynapticsUtilities_1.1.18.0_x64__807d65c4rvak2
               0 File(s)              0 bytes
             242 Dir(s)  332,707,966,976 bytes free

C:\Program Files\WindowsApps>ren Microsoft.VCLibs.140.00.UWPDesktop_14.0.30704.0_x64__8wekyb3d8bbwe.OLD
```

6. Once all the problem files have been renamed, restart the PC.
7. Once restarted open Microsoft Store. (This may take a minute). Microsoft store will search for the correct name of the VCLib files we changed and will not be able to find them, this will force MS store to re-install them. You will now be able to open MS apps such as snipping tool and photos etc.

This article may also help: https://www.winhelponline.com/blog/vclibs-140-bad-image-error/